Account Alerts

Our Account Alert options have changed:

We have updated the Account Alert options in cu@home. You can set and manage your alerts from cu@home by going to the Preference tab and choosing Alerts from the navigation bar towards the top of the screen.

Types of Alerts available:

Events

Maturing CD: Notifies you when Share Certificates are near maturity.
Maturing Loan: Notifies you when a Loan is near maturity.
Loan Payment Due: Notifies you when a Loan Payment is due.
Expiring Transfer: Notifies you when a reoccurring transfer is near expiration.
Failed Transfer: Notifies you when a scheduled Transfer has failed.
Insufficient Funds: Notifies you when your account balance is overdrawn.
Statement: Notifies you when your statement is available.
Incoming ACH Credit/Debit: Notifies you when an automatic Credit or Debit has occurred.
Mailing Address Change: Notifies you when your Mailing Address has been changed.

Balance

Above/Below Alert: Notifies you if the account balance goes above or below the amount you specify.

Transaction

ATM/Debit: Notifies you when a transaction over the dollar amount you specify has cleared.
Transaction Above: Notifies you when any transaction above the amount you specify occurs.
Credit Card Transaction Above: Notifies you when a transaction above the amount you specify occurs on your credit card.

Item

Item alert: Notifies you when the check number you specify has cleared.

Security

ID Change: Notifies you if your cu@home User ID has been changed.
Password Change: Notifies you if your cu@home Password has changed.

Personal

Personal Alert: Notifies you on the date you specify.